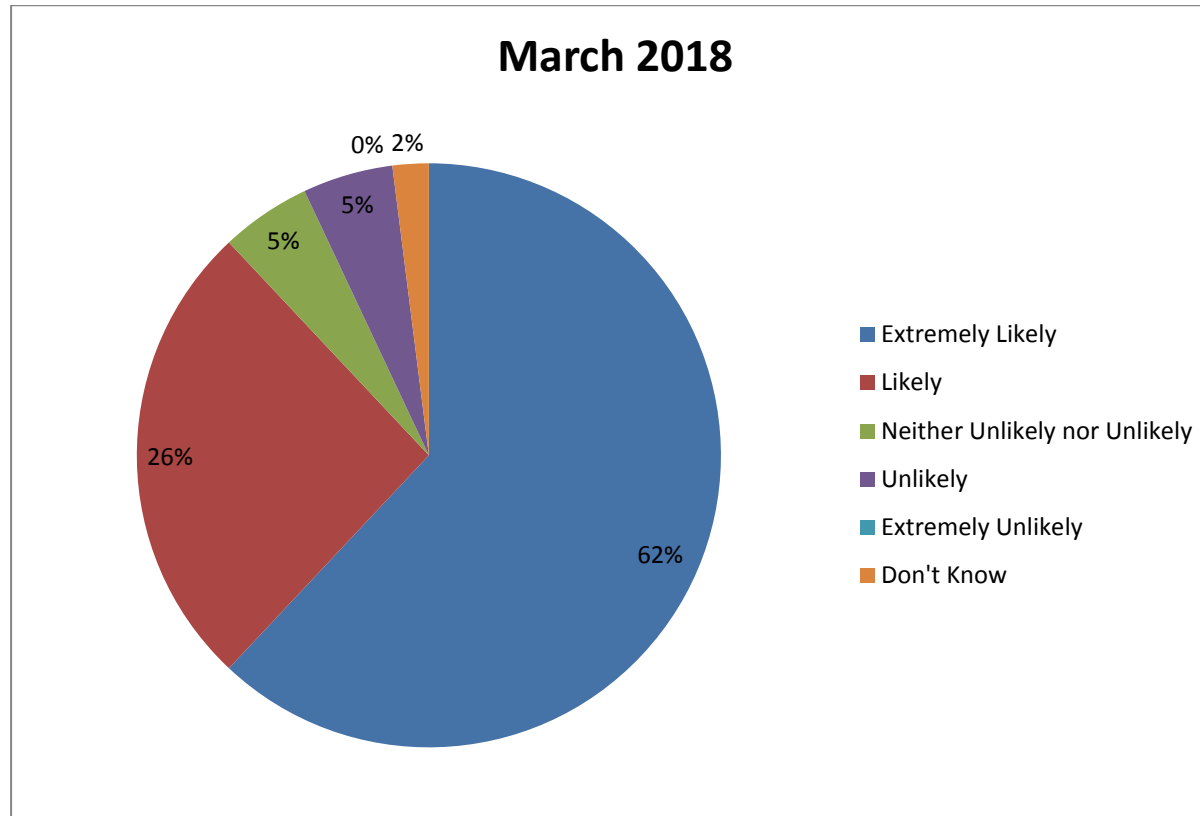


## The NHS Friends & Family Test Results & Comments March 2018



A snapshot of comments by our patients are listed below:

- Resolved query first time...listened to my concerns and acted swiftly
- Efficiency, smooth process, great care from Doctors!
- Good service
- Whenever I have rung up for appointments or to see Dr. the reception staff have supported me. The service is excellent.
- Good service
- Great service, great advice
- Because doctor eppen is very friendly and nice
- Caring and you are respected.