

Manor Park Medical Centre (MPMC)

Manor Park Medical Centre, 2 Lerwick Drive, Slough, Berkshire, SL1 3XU

MPMC Statement of Purpose

Version Control

Audit trail for the change(s) made to this document:

Version	Date	Author	Brief Description	Next Review
0.5	1/1/2023	KS-SA	Yearly Update – info links added	Next Due – Jan 2024

Distribution

Audit trail for the distribution of this document.

Version	Date	Distributed by	Distributed To
0.5	30/01/2023	<i>Samreen Aslam On behalf of Dr Sadhra MPMC Policy Lead</i>	All Clinical Staff All Nonclinical Temp/ Locum staff Uploaded on Clarity

Manor Park Medical Centre (MPMC)

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Service provider ID= K81086

Location ID= 1-547812650

Legal Status

The practice is a full partnership. Not a limited liability partnership.

- Dr Kesar Sadhra
- Sheila Sunner



Name of location	MANOR PARK MEDICAL CENTRE
Address	2 Lerwick Drive , Slough
Postcode	SL1 3XU
Location Map:	Manor Park Medical Centre - Google Maps
Telephone	01753 539991
Email	eastberksccg.ManorParkSurgery@nhs.net
Web Site	MANOR PARK MEDICAL CENTRE (manorpark-medicalcentre.co.uk)

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Description of the location

MPMC Manor Park Medical Centre was a purpose-built building **33 years ago** in a residential area and has had various modernisation and expansion schemes over the last 25 years. Our Surgery is Disability Discrimination Act compliant.

Disabled access on the ground floor via permanent ramp and automatic door.

Ground floor has the reception/ notes area, Telephone Hub, waiting room, patient toilet and disabled toilet, 6 consulting room, 6 treatment rooms.

The first floor has 3 consulting room, 1 treatment room, patient toilet, secretarial rooms, Board Room practice managers room, kitchen, staff rest room and staff toilet.

The surgery is fully computerised and offers online booking and ordering services via its website. The surgery provides a wide range of family services including Asthma Clinic, Diabetic Clinic, Minor Surgery, Family Planning, Ear syringing, Blood tests, Anticoagulation, Stop Smoking Service, Cervical Screening, BP Clinic, ECG, Travel Clinics, Post Natal and Child Health Clinics. Our premises host Physiotherapy, PCR testing and Ultrasounds Services.

The practice runs a Patient Participation Group.





There are 2 partners (1 GP Partner) and 2 salaried GPs (both-female) 4 Locum GPs 2Female 2 male. They are supported by a full Multidisciplinary team of Clinical Pharmacists, Paramedic, MSK Physio therapists, nurses, health care assistants and phlebotomy, and administrative staff – including management, secretarial, administration and reception. Attached staff include health visitors, district nurses and midwives.

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Manor Park Medical Centre /MPMC Core values

As an inclusive and diverse workplace our practice culture is defined and guided by our *core values*:

-  A caring spirit.
-  An unwavering patient focus
-  A passion for delivering excellent care and
-  an appreciation for differences.

Aims and Objectives

1. To provide equitable access to all our patients.
2. To provide the best quality service to our patients within a confidential and safe environment.
3. To show our patients courtesy, dignity and respect at all times irrespective of ethnic origin, religious belief, personal attributes or the nature of their health problem.
4. To involve our patients in decisions regarding their treatment.
5. To listen to what our patients tell us
6. Allow our patients open lines of communication
7. To involve allied healthcare professionals in the care of our patients where it is in their best interests.
8. Promote continuous learning and development across the practice
9. To ensure that all members of the team have the right skills and training to carry out their duties competently
10. To promote good health and well being to our patients through education and information.
11. Provide a clean & safe environment by infection control management and effective risk assessment.
12. Have a zero tolerance of all forms of abuse.
13. To provide our patients and staff with an environment which is safe and friendly.

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Service Users

The people that use this location ('The whole population' means everyone).				
Adults aged 18-65	<input type="checkbox"/>	Adults aged 65+	<input type="checkbox"/>	
Mental health	<input type="checkbox"/>	Sensory impairment	<input type="checkbox"/>	
Physical disability	<input type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>	
Dementia	<input type="checkbox"/>	People who misuse drugs or alcohol	<input type="checkbox"/>	
People with an eating disorder	<input type="checkbox"/>	Learning difficulties or autistic disorder	<input type="checkbox"/>	
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/>	Children aged 13-18 <input type="checkbox"/>
The whole population	<input checked="" type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>	

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Service Type

Provider of GP Consultations & Treatments/Provider of Nurse Consultations & Treatments.

We provide services to our registered patient population and operate an open list for patients needing temporary services whilst in our catchment area.

The Practice works under a PMS (Personal Medical Services Contract) and provides the following NHS services.

Appointments on the day and in advance

- 10- & 15-minute appointment slots
- Urgent Access and Minor illness clinic
- Telephone consultations & Duty Doctor.
- Management of long-term conditions,
- Diabetes
- COPD
- Asthma
- Spirometry
- Hypertension,
- Heart Disease & Stroke
- Learning Disability Health Checks

EConsult via our website portal : [Consult Online from Home - Manor Park Medical Centre \(webgp.com\)](http://webgp.com)

Regulated Activity 1

Treatment of disease, disorder and injury.

Provision of Covid-19 vaccination via PCN.

Regulated Activity 2

Surgical procedures

- Injections
- Intra-articular injections
- Minor operations
- Skin surgery
- Cuttings

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Regulated Activity 3

Diagnostic and screening procedures

Regulated Activity 4

Maternity and Midwifery

Registered manager details

1. Registered Manager's full name	Dr Kesar Singh Sadhra
Registered manager ID	1-199755194

2. Manager's contact details	
Business address	Manor Park Medical Centre 2 Lerwick Drive
Town/city	Slough
County	Berkshire
Post code	SL1 3XU
Business telephone	01753 539 991